REMINDER: MONTHTLY MAINTENANCE

Wednesday, October 19, 2022

- **CentralSquare maintenance** 5:00am – 8:00am
- **Monthly maintenance** 5:00pm– 8:00pm
- https://status.wcpsn.net/

ESO project—UPDATE

- ALL department are participating and contributing. Thank you!
- Go LIVE date is **TBD.**
- Departments have discussed training dates/modules and have sent those to ESO for review." Any questions, please contact Joseph Newton joseph.newton@wcoh.net

#TCKudos

DID SOMEONE AT TELECOM GO ABOVE AND BEYOND?

TCKudos are for above-and-beyond actions taken by a Telecom team member or someone Telecom interacts with. They can be submitted throughout the year via our website or a physical card at our office. #TCKudos are then posted on our Kudos Board all month long before being tallied and delivered! If you receive a #TCKudos, we'll send it to you and your Supervisor/Department Head. Every December, we'll release the Telecom Excellence nomination form (link above) which will be awarded to one Telecom Team Member at our annual holiday dinner.

This is an opportunity for fellow team members and our customers/industry partners to recognize a TC Team Member who embodies our Creed and Core Values (Collaboration, Continuous Improvement, Innovation, People, Service, and Transparency.) For Telecom's Leadership team to consider this candidate, there must be details on a specific action, program, event, or project role. One award will be given. CLICK **HERE** TO RECOGNIZE SOMEONE!

Ohio Incident Based Reporting System

As of today, we have 3 agencies reporting directly to the State of Ohio.   The City of Mason, Hamilton Township, and the Warren County Sheriff's Office and with great success. I have separated the training into two phases. The first is how to fix your validation errors and the second phase to show you how to upload.

After the reports are posted, the state has a nice landing page for you to see your totals for the year along with your top 10 report crimes.

Has your agency signed up so you can upload your monthly

OIBRS reports yet? If not contact me and I will show you how!!
You will have to eventually! Rhonda Bernard | Applications

Analyst Rhonda_Bernard@wcoh.net
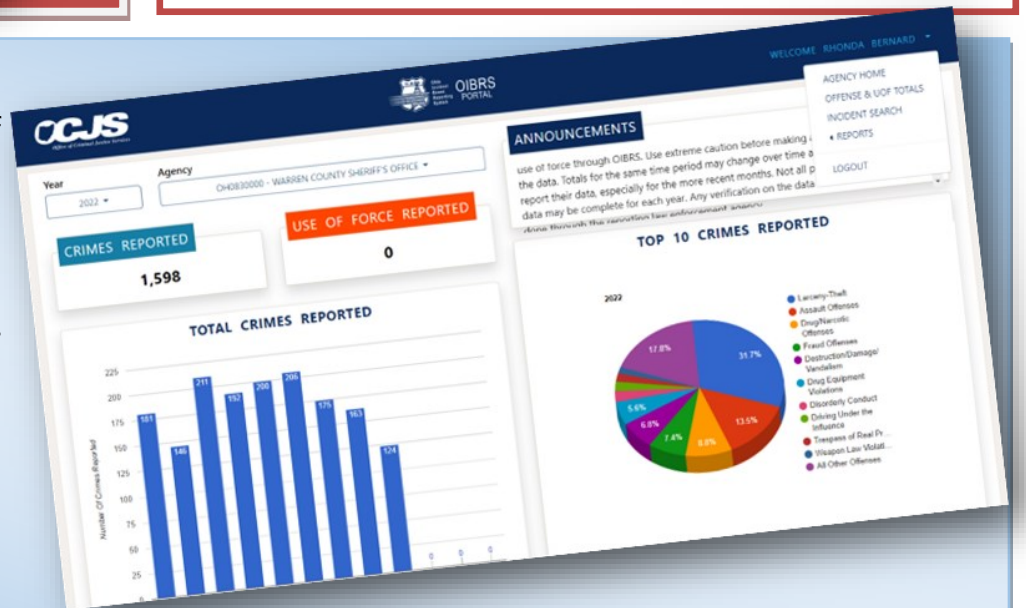
GETS/WPS NewsNotes

The latest GETS/WPS NewsNotes is available now with the newest information on the PTS programs and our upcoming November User Council. Feel free to share it with your GETS/WPS users.

NewsNotes – desktop version

NewsNotes – mobile version

If you have questions about the programs, contact the Priority Telecommunications Service Center at support@gwids.cisa.gov or 866-627-2255. Further information is available at

https://www.cisa.gov/about-pts

Cybersecurity

Since 2004, the President of the United States and Congress have declared October to be Cybersecurity Awareness Month, helping individuals protect themselves online as threats to technology and confidential data become more commonplace. The Cybersecurity and Infrastructure Security Agency (CISA) and the National Cybersecurity Alliance (NCA) lead a collaborative effort between government and industry to raise cybersecurity awareness nationally and internationally. (Source: Cybersecurity & Infrastructure Security Agency)

In September, Telecom launched a robust and comprehensive Cybersecurity Awareness training program for its staff. Currently available only to Warren County Telecom team members, this program is educating and arming our front-line employees with the requisite skills to identify, avoid and report malicious phishing email attempts, social engineering tactics, and other security skills that will bolster our Public Safety Network (PSN) defenses.

We have deployed an enterprise network monitoring application that gains Telecom full spectrum visibility into the PSN. Through a single dashboard, we can monitor all network devices, connections, and traffic giving us a more mature security posture. We continue to run regular vulnerability scans on all PSN systems. Identifying weaknesses in configurations and applications is fundamental to maintaining a secure network environment. As vulnerabilities are identified our technical team works to install patches or make the necessary configuration changes.

Warren County Telecom has adopted the Centers for Internet Security Framework Version 8 (CIS v8) as our roadmap to achieving a mature security posture. There are three Implementation Groups (IG1, IG2, and IG3). Each control group requires a greater level of security controls to be in place. We have completed documentation of IG1 and have begun documenting security controls for IG2.

DID YOU KNOW?

Team members at **Telecom** donate their time at numerous events. **Alex Mokrycki,** communications systems supervisor, volunteers for the Massie Township Fire Department. He staffed rescue Boat 28 at the APBA Boat race at Caesars Creek. **Paul Kindell,** Director, joined for a "ride along".


While **Telecom** supports our Public Safety partners, we also support other county departments. During the upcoming renovations to the County Commissioner's meeting room, Telecom was asked to assist with audio and video recording for their weekly meeting. Rising to the challenge, Director Paul Kindell and Telecom's Charlie team put together a mobile audio solution to facilitate this request.

Pictured below (from left to right) are Tommy Kramer, Steve Jennison, and Corey Burton. Here they can be seen testing wireless microphones and setting levels on the system's mixing board.

CentralSquare Visit
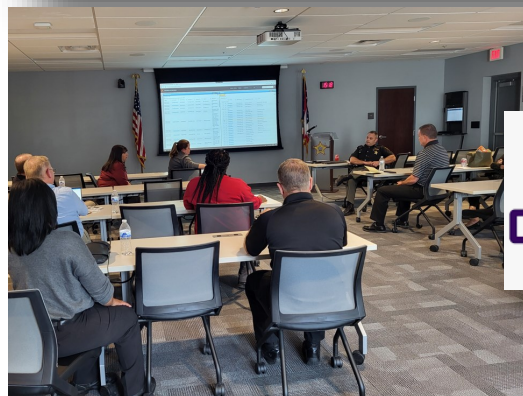
Boone County Missouri sent nine representatives to Warren County to discuss our experiences with Central Square. Boone County is currently using a similar product of Central Square and will be updating their systems to Enterprise product that we are using. The event was hosted by the Warren County Sheriff's Office. Rhonda Bernard and Josh Moyer represented Telecommunications.

IMPORTANT
Team TELECOM dates

October Birthdays

Debbie Griffith 10/7

Jessica Johnson 10/22

Jeff Cepin 10/25

#Telecom's "UNSUNG HERO"

JESSICA JOHNSON

An *unsung hero* is a person who has achieved great things or committed acts of bravery or self-sacrifice, yet is not always publicly celebrated or recognized. This month, **BREAST CANCER AWARENESS MONTH**, we would like to recognize Jessica Johnson as Telecom's *unsung hero*. She not only gives 110% to Telecom daily, she has also fought breast cancer bravely in a battle without notice, and has sacrificed herself for the good of the group, without recognition.

Jessica fought breast cancer 5 years ago this past September. She not only survived Breast Cancer but she worked thru her chemo. She was out for her initial surgery, but worked the whole time that she would go to get her treatments. Jessica is such strong person, a great role model of strength and grace, and one of the kindest people you will ever meet.

She is a fighter, in a sense, that she didn't let this illness beat her or get her down, however she never wanted attention on herself, and pushed through every day with perseverance. She is proof of true courage!

To learn more about her story, click on this **link**.

BREAST CANCER AWARENESS MONTH
HOPE